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Business Phone Systems - Network Services - Structured Cabling - WiFi

Work Anywhere With  
  
Allworx® Interact™ Softphone



**Softphones bring all of the functionality of a desk phone to a computer or mobile device.**

Now you can work remotely with just your laptop - without the need for any phone hardware - and still enjoy all the rich features you have on your Allworx office phone.

It's easy to use and very powerful, with features like click-to-dial, drag-and-drop calls to a specific extension, easy access to internal and external contacts, Outlook integration, and much more.

And one softphone license covers you - whether you're on the road with a laptop or in the office. (See the Allworx Work Anywhere Bundle offer below.)

Note: The Allworx softphone requires an Allworx [Connect](#) server and Allworx software version 8.6. The softphone is not available on the 6x or 48x.

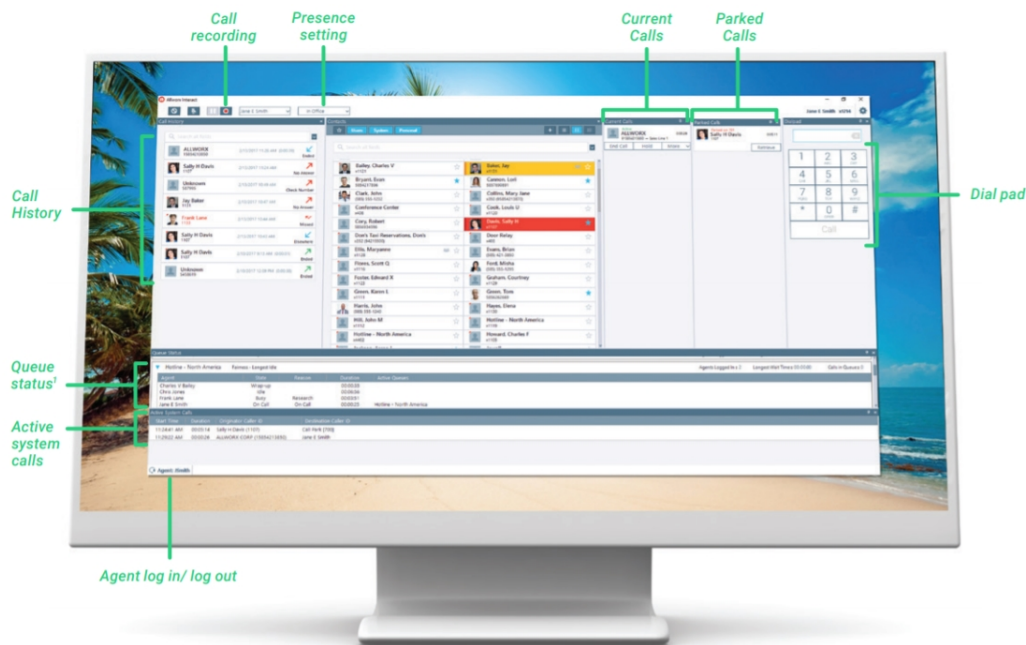
## Two Ways to Work Remotely



## Interact Softphone or Reach Mobile App

Use your computer or laptop as your softphone with [Interact](#) - the ultimate call control PC dashboard, combining the ease of a PC-based interface with the high voice quality of the Allworx IP phone.

Allworx Interact Professional — User-Configurable Layout



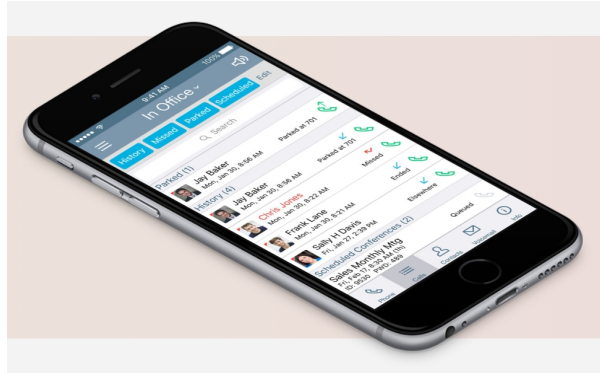
Allworx Interact Softphone is a per user license application that gives users total control of their phones from their PC screen.

- The pop-up window can be maximized to a full-size screen to view active calls, a call history, and contacts.
- Multiple windows can be positioned anywhere on the screen and can be moved and sized as desired.
- Calls can be answered, transferred, parked, conferenced, or recorded with the click of a mouse.
- A history of incoming, outgoing, or missed calls can also be seen for easy, one-click callback.
- A powerful search capability allows contacts to be found by name, number, or date and utilized for error-free calling.
- See the presence and call status of everyone on the system, including satellite offices.

Allworx Interact Softphone™ requires System Software 8.6 and an Allworx Connect Phone System Server

For information, contact Jack Bush at [jbush@sandgcom.com](mailto:jbush@sandgcom.com) or 847-459-1220.

Always stay connected with [Allworx Reach](#). The Reach mobile app extends the rich functionality of your Allworx VoIP communication system right to your iOS and Android devices, turning them into your office phone whenever you activate the app.



- No need to forward your office calls - they come directly to your mobile device.
- Outgoing calls show your office phone number, not your cell phone number.
- Place calls instantly using your company directory, contact list, or call history.
- Dial by extension number to anyone in your company directory.
- Make or receive multiple calls, hold, transfer, or conference them together.
- Easily manage your voice mails with respond or forward commands.

### **Allworx Work Anywhere Bundle**

Purchase 10 Allworx Interact Softphones  
and Receive 10 Free Reach Licenses

*Offer Expires August 31, 2020*

 allworx.

Allworx Software Update



## IMPORTANT UPDATE FOR APPLE iOS REACH USERS

A change in Apple Inc. policy will take place which will affect Reach for iOS users. To maintain compatibility with Apple's change of policy, Allworx will be issuing updates of System Software 8.4, 8.5, and 8.6, along with a new version of Allworx Reach for iOS. Once available, all sites using **Allworx Reach for iOS must upgrade their servers to one of these new patches and upgrade their Reach for iOS app!**

On servers and apps that are not upgraded, Apple's change will cause Reach for iOS to no longer ring for incoming calls, unless the app is already in the foreground.

Allworx expected to release these updates during the month of March. Due to the Covid-19 lockdown and the requirement to upgrade system software to support the new implementation for push notifications, Allworx has delayed the release of the new version of Reach for iOS to June 4th, 2020. This delay was to allow partners additional time to have access to servers to perform the required server upgrade. When Reach for iOS is upgraded to version 5.2.0.19, it will warn the user (at most daily) if the Allworx server is not ready for this Apple policy change. If the system software is not upgraded, a message will appear.

Updates will be automatically installed for companies who have a maintenance agreement with NexGen/S&G. All others using Allworx Reach for iOS should contact Jack Bush to have the system software updates installed prior to when the Apple policy takes effect.

Contact Jack at [jbush@sandgcom.com](mailto:jbush@sandgcom.com) or 847-459-1220.



**S&G Communications**

Our engineers provide design and implementation of IP phone systems and network services from all the leading carriers. We also offer WiFi services, cloud services, network analysis and network optimization services.


Our technicians install voice and data cabling, fiber optic cabling, racks, cabinets, under-floor tray systems, wireless access point installation, and more. Our installers are certified, union technicians. By using quality products and certified technicians, we can provide you with an infrastructure capable of supporting all applications designed for today's standards.

Allworx Training and Service Center - As a premier provider of Allworx IP phone systems, we offer free on-site training and a suite of post-implementation services to help you successfully maintain your system.



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