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#### **S&G Communications**

Voice & Data Cabling - VoIP Phone Systems - WiFi - Network Services - Video Surveillance Systems

#### **Emergency Dialing Alerts**

FCC Mandates the Use of 988

to access the National Suicide Prevntion Lifeline



The FCC (Federal Communication Commission) has mandated the use of **988** to directly access the **National Suicide Prevention Lifeline.** As of **July 16, 2022**, all providers are required to fully implement **988** into their networks.

**Allworx® System Software** has provided the tools to comply with the requirements for three-digit emergency numbers.

In order to allow users to dial 988 or 9-988 to reach the new national suicide prevention line, changes will need to be made to your Allworx server. For customers on a service plan, those changes are being made automatically. Customers who are not on a monthly or quarterly service plan need to contact us to let us know if they want the service created. We will confirm all emergency calling is set up properly at the same time.

In **February of 2020**, the implementation of two laws had a direct impact on Multi-Line Telephone Systems (MLTS) – <u>Kari's Law and section 506 of Ray Baum's Act</u>. The following link provides a brief overview of the requirements and discusses how Allworx systems can help provide these vital services: Kari'sLawBaumActSuicideLifeline

For more information, please contact Jack Bush at 847-459-1220 or <a href="mailto:jbush@sandgcom.com">jbush@sandgcom.com</a>

# Allworx Trade In - Trade-Up

**Phone Promotion Extended!** 

SAVE MORE with our phone bundles!
This promotion is being extended through August 31st!



Click HERE for more information on the Allworx Verge Phones

### Allworx Trade-Up to the Cloud

If you are still using an Allworx on-premises phone system, you might consider this: Allworx is offering a Trade-Up promotion that allows you to keep your existing phones and software applications but move your Allworx server to the Cloud.

And, if you are under a Windstream IP Simple contract,
Allworx can help you with the buyout of your phones.



## Allworx® Connect™ Vx

Trade-Up your Allworx on-premise server & move to the Allworx Cloud

Click HERE for more information on the Allworx Connect Vx Trade-Up to the Cloud program

Our engineers provide design and implementation of IP phone systems and network services from all the leading carriers. We also offer WiFi services, cloud services, IP survelliance camera systems, network analysis and network optimization services.

Our technicians install voice and data cabling, fiber optic cabling, racks, cabinets, under-floor tray systems, wireless access point installation, and more. Our installers are certified, union technicians. By using quality products and certified technicians, we can provide you with an infrastructure capable of supporting all applications designed for today's standards.

Allworx Training and Service Center - As a premier provider of Allworx IP phone systems, we offer free on-site training and and a suite of post-implementation services to help you successfully maintain your system.

Contact Jack Bush at 847 459 1220 <u>jbush@sandgcom.com</u> www.sandgom.com www.nex-gen-services.com



Our IBEW Local 134 union technicians are known for their qualit workmanship and excellent customer service.



We are a Vetern Owned Small Business certified by the State of Illinois.

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