NexGen
S&G Communications

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Business Phone Systems - Network Services - Structured Cabling - WiFi

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Work at Home with Allworx

If your company decides to allow employees to work from home, we can offer several options to help you continue to operate your business as if everyone is in the office:
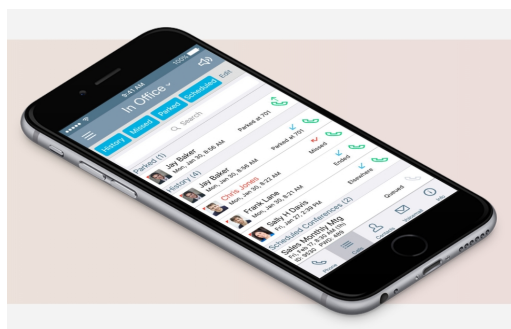
1. We can **configure your existing Allworx telephones to be easily moved from inside the office location to a home office**, or we can configure additional telephones for dedicated home offices.

Corporate Office — Home Office

Remote IP Phone Support
Need to add a phone for your home office or remote employees? Just plug and play.

- ☑ Replicate all the features of your IP phone in the office, including the same extension.
- ☑ Simply plug the pre-programmed Allworx IP phone into your home cable/DSL router.
- ☑ No additional phone license or VPN hardware appliance needed.

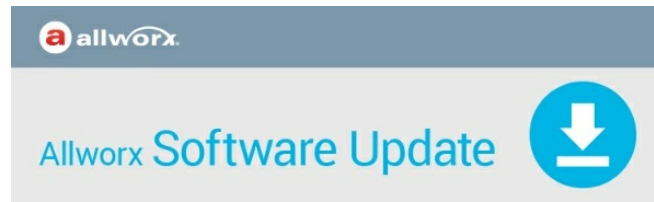Note: It will be necessary to purchase a power cord to operate the Allworx phone from home.

2. We can install the **Allworx Reach** app on your cellphone, **turning your cellphone into your office phone** whenever you activate the app.

- No need to forward your office calls - they come directly to your mobile device.
- Outgoing calls show your office phone number, not your cell phone number.
- Place calls instantly using your company directory, contact list, or call history.
- Dial by extension number to anyone in your company directory.
- Make or receive multiple calls, hold, transfer, or conference them together.
- Easily manage your voice mails with respond or forward commands.

Note: A license is required to operate the Reach app. Licenses can be purchased in one, five, or 10-license packs.

For more information, please contact Jack Bush at 847-459-1220 or jbush@sandgcom.com.

IMPORTANT UPDATE FOR APPLE iOS REACH USERS

In April 2020, a change in Apple Inc. policy will take place which will affect Reach for iOS users. To maintain compatibility with Apple's change of policy, Allworx will be issuing updates of System Software 8.4, 8.5, and 8.6, along with a new version of Allworx Reach for iOS. Once available, all sites using **Allworx Reach for iOS must upgrade their servers** to one of these new patches**and upgrade their Reach for iOS app**!

On servers and apps that are not upgraded, Apple's change will cause Reach for iOS to no longer ring for incoming calls, unless the app is already in the foreground.

Allworx expects to release these updates during the month of March. Updates will be automatically installed for companies who have a maintenance agreement with NexGen/S&G. All others using Allworx Reach for iOS should contact Jack Bush to have the system software updates installed prior to when the Apple policy takes effect.

Contact Jack at jbush@ sandgcom.com or 630-570-5827.

S&G Communications

Our engineers provide design and implementation of IP phone systems and network services from all the leading carriers. We also offer WiFi services, cloud services, network analysis and network optimization services.

Our technicians install voice and data cabling, fiber optic cabling, racks, cabinets, under-floor tray systems, wireless access point installation, and more. Our installers are certified, union technicians. By using quality products and certified technicians, we can provide you with an infrastructure capable of supporting all applications designed for today's standards.

Allworx Training and Service Center - As a premier provider of Allworx IP phone systems, we offer free on-site training and and a suite of post-implementation services to help you successfully maintain your system.